

Rental fee and a security excess

The full rental fee needs to be paid no later than 45 days prior to the rental start date. Last minute bookings (made less than 45 days prior to the rental start date) are paid in full at the moment of booking.

The Lessee is obliged to pay the Lessor a security deposit/excess at the amount of EUR 1500,- no later than the Vehicle is submitted. The Lessor has the right to use the security deposit to cover any damage incurred to the Vehicle after the Vehicle is submitted to the Lessee. The deposit is fully refundable on the return of the Vehicle in an undamaged and reasonably clean condition, on the agreed date, to the agreed location. Reasonably clean means that the Vehicle inside is broomed, dusted and wiped down, the garbage is removed and the toilet tank is emptied.

The deposit is refunded within 10 days after the Vehicle is returned. In the event of any damage to the Vehicle, the deposit is refunded after the final resolution and payment relating to the third party claims is received.

The Lessee agrees to provide all reasonable assistance to the Lessor in handling any claim including providing all relevant information.

If the Lessee is not able to make the security deposit/excess payment at the moment of the Vehicle pick up, the Vehicle will not be released by Lessor and 100 % cancellation fee will be applied.

All payments are preferred to be carried out to the Lessor's bank account and are made through the online payment gateway.

Link for payments: <http://europecamperrental.com/>

Security deposit/excess can be reduced by purchasing excess reduction plan:

Option 1– 39 Euro per day, maximum charge is for 30day hire

excess reduced to 800 Euro

Option 2 – 49 Euro per day, maximum charge is for 30day hire

excess reduced to 500 Euro

If the Lessee withdraws from the Agreement, the Lessee is obliged to pay the Lessor a cancellation fee, this being:

a) in the event that the Agreement is cancelled 45 or more days prior to the day arranged for submission of the Vehicle, the Lessee is obliged to pay the Lessor 10 % of the rental fee;

b) in the event that the Agreement is cancelled in between 44 and 30 days prior to the day arranged for submission of the Vehicle, the Lessee is obliged to pay 35 % of the rental fee;

c) in the event that the Agreement is cancelled between 29 and 14 days prior to the day arranged for submission of the Vehicle, the Lessee is obliged to pay the Lessor 65 % of the rental fee;

d) in the event that the Agreement is cancelled less than 14 days prior to the day arranged for submission of the Vehicle, the Lessee is obliged to pay the Lessor 100 % of the rental fee.

In case of cancelling due to travel restrictions caused by outbreak of Covid-19, there will be no cancellation fee charged when cancelled 20 or more days prior to the rental start date. If travel restrictions prevent the Lessor from camper delivery to an agreed location, the Lessor has the right to withdraw from the rental agreement. Rental fee will be refunded to the Lessee within 10 days.

In the event of premature rental termination on the part of the Lessee, the Lessee is not entitled to any refund of the rental fee or its part.

Submission of the Vehicle

At the time of the Vehicle submission (pick up), the Lessee contracts to participate in a detailed introduction of the Vehicle by the Lessor or an authorized representative. The condition of the Vehicle shall be recorded in the completion certificate, which shall be signed by both Parties; and upon signing, the Lessee confirms the receipt of the Vehicle and operation manual from the Lessor. The original copy of the completion certificate shall be kept by the Lessor and the Lessee shall be provided with a copy of the completion certificate.

Upon return of the Vehicle (drop off), the Lessee is obliged to participate in a check of the Vehicle's condition together with a person authorized by the Lessor. In the event that Vehicle's condition discovered during the check does not correspond to the condition stated in the completion certificate, i.e. should the Vehicle be damaged in any way, adjusted, be inappropriately dirty, etc., the Lessee is obliged to cover all expenses connected with restoring the Vehicle to the original condition as stated in the completion certificate.

The Lessee is obliged to specify the exact time and place of the submission and return of the Vehicle to the Lessor no later than 14 days prior the pick up date otherwise the exact time and place will be determined by the Lessor.

Any change regarding time and place of the return of the Vehicle can be made no later than during the Vehicle submission.

Any change made after this date is only possible with Lessor's consent. Any additional cost related to this change is deducted from security deposit.

Rights and obligations of the Parties

The Lessor is obliged to rent the Vehicle to the Lessee for the rental fee stated in the contract.

Upon signing the completion certificate, the Lessee confirms that the Vehicle has been accepted in an operable and clean condition and does not show any signs of obvious damage or defect.

At the same time, upon signing the completion certificate, the Lessee also confirms the receipt of a complete set of accessories and equipment as stated in the attachment of the contract, the keys for the Vehicle and complete Vehicle documentation. The Lessee is liable for the completeness of all this at the time of its return to the Lessor.

Upon signing the completion certificate, the Lessee also confirms that the Vehicle has been accepted with a full tank. The Lessee is obliged to return the Vehicle with a full tank. The rental fee also includes a full gas tank and chemicals for the toilet.

The Lessee is obliged to handle the Vehicle in such manner that it does not get damaged, lost or destroyed, and so as not to damage a third party's property, and the Lessee is allowed to use the Vehicle only for its original purpose. The Lessee is obliged to use all security devices of the Vehicle. Lessee shall take all reasonable steps to properly maintain the Vehicle, including daily checks on the oil, water, batteries and tire pressure and will inform the Lessor immediately, should the Vehicle's warning lights indicate any potential malfunction.

The Lessee is not allowed to use the Vehicle for business or advertising purposes, is not allowed to participate in any races or competitions with the Vehicle and the Vehicle must not serve for towing other Vehicles.

The Lessor has contracted a third-party liability, a complete accident and theft insurance (covering damage up to 2 mil €).

The Lessee is obliged to pay to the Lessor all damages incurred to the Vehicle and to the equipment up to the amount of the security deposit. The Lessee is also liable for any damage to the Vehicle caused by the third parties except for accidents covered by the insurance company of the guilty party.

The Lessor is not responsible for any loss or damage to personal belongings and recommends Lessee not to leave valuables in the Vehicle and to arrange for personal travel insurance.

In the event of the Lessee's delay in returning the Vehicle, the Lessee is obliged to pay to the Lessor compensation of EUR 30 per hour.

Should the Vehicle require repairs of any sort, the Lessee is obliged to request the prior consent of the Lessor. For small repairs up to the amount of EUR 150, the Lessee is not obliged to request the Lessor's prior consent, but the Lessee is obliged to inform the Lessor of such repairs without delay.

Any defects in the Vehicle or its equipment which are discovered after the commencement of the rental must be reported to the Lessor in writing by the Lessee no later than 3 days prior the Vehicle is returned.

In the event of an accident, theft, fire, or any other damage, the Lessee is obliged to inform the police and the Lessor immediately. The Lessee is obliged to compile a report regarding the accident or damage in the presence of the police. The Lessee is further obliged to document the accident in an appropriate manner (e.g. photographs, description, drawing etc.).

In the event of a serious breakdown or other defect in the Vehicle during the rental period, which arises through no fault of the Lessee and which significantly impairs the proper use of the Vehicle, the Lessor shall be obliged to arrange for the repair of the Vehicle within 72 hours of its notification by the Lessee. If the defect is not repaired within this period, the Lessor is obliged to provide the Lessee with a replacement Vehicle or refund the Lessee the corresponding part of the rent.

In case the Lessee chooses the exact place of picking up the Vehicle, the Lessee is obliged to inform the Lessor of the time and the exact address of the pickup point no later than 2 weeks before the start of the lease. The Lessor reserves the right to change the time and exact address of the pickup point to the nearest possible alternative, taking into account the suitability of the Vehicle's delivery.

In the event that the Lessee chooses the exact location of the Vehicle return, the Lessee must notify the Lessor of the time and exact address of the Vehicle return location no later than 2 weeks prior to the end of the hire. The Lessor reserves the right to change the time and exact address of the Vehicle

return point to the nearest possible alternative, taking into account the convenience of picking up the Vehicle.

The Lessee expressly agrees and declares that they will additionally pay to the Lessor any fines for any traffic offences incurred in connection with the use of the Vehicle during the period of lease, and additionally pay any motorway and other road charges incurred in connection with the Lessee's use of the Vehicle during the period of lease which have been additionally assessed and sent to the Lessor by the relevant authorities after the end of the lease. The Lessee undertakes to pay such fines and charges promptly to the Lessor's bank account upon notification thereof by the Lessor. In addition, for each such offence or road charge, the Lessee agrees to pay an administrative processing fee of EUR 10 to the Lessor to cover the costs of identifying

the driver, handling official correspondence and communicating with the relevant authorities. Due to the possible long delay between the commission of the offence and the notice to pay or the assessment of the road charges, the Lessee shall be obliged to pay these charges (and associated administrative fees) only for a period of 5 years after the end of the lease.

The Parties expressly agree that in the event of a gross breach of the Lessee's obligations, in particular by causing damage to the Vehicle through the negligent conduct of the Lessee, the Lessor shall be entitled to remove the Vehicle from the Lessee and terminate the lease of the Vehicle prematurely. The Lessor shall be entitled to pay the costs of early removal of the Vehicle by the Lessor for these reasons from the security deposit. In the event of early termination of the lease of the Vehicle for these reasons, the Lessee shall not be entitled to a refund of the corresponding part of the rent paid, after the premature termination of the lease.

The Lessor reserves the right to inspect the exterior of the Vehicle for any additional damage after the Vehicle has been washed, no later than 10 days after the return of the Vehicle by the Lessee.

The Lessee expressly agrees that the Lessor has the right to use GPS tracking of the Vehicle during the rental period.

In the event of the Lessee's delay with any payment, the Lessor has the right to withdraw from this Agreement without any fulfilment from the Lessor's side.

The Lessee hereby agrees that the Vehicle shall be operated only by persons qualified to do so, and that the Lessee shall be held fully responsible for any damage incurred to the Vehicle during the lease period.

The Vehicle can be operated only by persons older than 23 years of age who have held a driving license for at least two years, and the Lessee hereby agrees that only such persons shall operate the Vehicle.

It is forbidden to smoke in the Vehicle under the fine of EUR 1500.

Transportation of any pets is possible only with prior consent of the Lessor, which must be granted before signing this Agreement. Additional pet fee of EUR 75 shall be charged (for each animal).

In the event that the Vehicle is returned inappropriately dirty, the Lessor is entitled to charge the Lessee an amount of EUR 300 for cleaning the Vehicle.

The Lessee is entitled to use the Vehicle to travel only to the following countries: EU (Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Italy, Cyprus, Latvia, Lithuania, Luxembourg, Hungary, Malta, Germany, The Netherlands,

Poland, Portugal, Austria, Romania, Greece, Slovakia, Slovenia, Spain, Sweden), United Kingdom of Great Britain and Northern Ireland,

Republic of Ireland, Monaco, Switzerland, Lichtenstein, Norway, Bosnia and Herzegovina, Serbia, Montenegro, Macedonia, Albania.

If damage to the Vehicle is caused by a gross violation of the obligations set out in this Agreement (consumption of alcohol before or while driving the Vehicle, unauthorized modifications to the Vehicle, improper use of the Vehicle and its equipment, allowing an unauthorized person to drive the Vehicle, etc.), the Lessee shall be obliged to pay the Lessor the full amount of damages in excess of the amount of the security deposit incurred by the Lessor in connection with the Lessee's breach of these obligations.